

Privacy Policy

This privacy policy explains how Nenkinsewa.com uses and protects any information you give when you use this website. We at Nenkinsewa.com are fully committed to ensuring that your privacy is protected. You can be assured that any information you provide, which can identify you when using this website will only be used in accordance with this privacy statement.

Nenkinsewa.com may occasionally amend this policy from time to time by updating this page. Users should check this page from time to time to ensure that they consent to any changes. This policy is effective from June 22nd, 2022.

Personal information Nenkinsewa.com collects

We may collect the following personal data from you:

- Contact Information such as your name, email address, mailing address, phone number
- All Financial and Personal Identifiable Information pertinent to lump-sum withdrawal payments application and its income tax return application on your behalf

How your personal information is used

We collect your personal information to understand your needs and to provide a better service. In particular, we collect the personal information for the following reasons:

- To administer your account
- To send you periodical marketing and promotional communications, such as calls, emails, newsletters, SMS text messages, and messages using social media platforms
- To provide the service you have requested
- To improve our products and services

We will never sell your information.

Log files

Nenkinsewa.com follows a standard procedure of using log files. These files log visitors when they visit websites. All hosting companies do this and we are a part of the hosting services' analytics.

The information collected by log files includes internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and the number of clicks.

These are not linked to any personally identifiable information. The purpose of the log file is to analyze trends, administer the site, track users' movement on the website, and gather demographic information.

Information sharing

Nenkinsewa.com may disclose your personal information to only the parties listed below:

- Any of our service providers or persons including (without limitation) those engaged by us to perform functions for the processing of lump-sum withdrawal payments application and its income tax return application.

- Persons necessary to ensure Nenkinsewa.com's compliance with any applicable law, regulation, or legal requirement.

Cookies and other tracking technologies

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and helps us to improve our site.

Retention of your personal information

Nenkinsewa.com will retain your personal information only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your personal information to the extent necessary to comply with our legal obligations (for example, if we are required to retain your information to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

Nenkinsewa.com will also retain usage data for internal analysis purposes. Usage data is generally retained for a shorter period, except when this data is used to strengthen the security or to improve the functionality of our service, or we are legally obligated to retain this data for more extended periods.

Nenkinsewa.com will not keep your original personal identification documents such as your passport and residence card in our possession. We will only handle copies and scans of your personal identification documents necessary that you attach to your application.

You may need to collect additional required documents, and send them to respective government agencies in Japan according to the application procedure set by the respective authorities.

If we receive any documents from government agencies in Japan after the application, we will send you a digital copy of those documents. We will send you the original documents if you request them within 3 years from the date of your first application.

As for all copies and scans of your personal information and documents regarding your lump-sum withdrawal application and its income tax application, we will keep them for 3 years after your first application is filed in Japan and all of your application details will be discarded after the 3 years time period has passed.

You are responsible to keep all of your copies and scans of the documents, and Nenkinsewa.com is not responsible for keeping the documents or your personal information.

Transfer of your personal information

Your personal information is processed at Nenkinsewa.com's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to - and maintained on - computers located outside of your province, prefecture, country, or other governmental jurisdiction where the data protection laws may differ from those of your jurisdiction.



Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Nenkinsewa.com will take all steps reasonably necessary to ensure that your personal information is treated securely and by this Privacy Policy and no transfer of your personal information will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

Children's Privacy

As a general rule, our services are not intended for persons under age 18, and we do not knowingly collect personally identifiable information from persons under age 18.

If we learn that we have collected personally identifiable information from someone under age 18 without verifying parental consent, we will delete that information.

If your child under age 18 has provided us with personal information without your knowledge, we expect you to contact us.

If a person under the age of 18 wishes to use our paid services, we will require parental consent by the laws of their country of residence before providing the paid services.

Contact Us

If you have any questions about this Privacy Policy, you can contact us by visiting this page on our website: <https://nenkinsewa.com/contact-us>